

ABB Drivetune

How to create a support package and send to SFC Energy for troubleshooting

- 1. Open the ABB Drivetune App and pair to the VFD
- 2. Select the Backup restore icon



3. Select the + in the top right corner of the screen and choose New support package



4. Enter the name of the VFD and a description (optional), then press the disk icon to create the file



5. Select the forward icon to send the file

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K Back Suppor	rt package details	Î)
SFC Service Demo 🙎		
Serial number	00000000	00
Created at	2023-06-06 14:43:	30
Drive type	ACS8	B0
Firmware version	AINF6 v3.	10
LP version	AINL6 v3.	10
Description 🖉	3	
Reference Stop 1443.	.4 Loc Diem Star	

For sending to SFC service support, please use email address service-support@sfc.com